

# **OPTIMAL BUS REASSIGNMENT CONSIDERING IN-VEHICLE OVERCROWDING**



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# DISRUPTIONS IN PUBLIC TRANSPORT

Disruptions and consequences

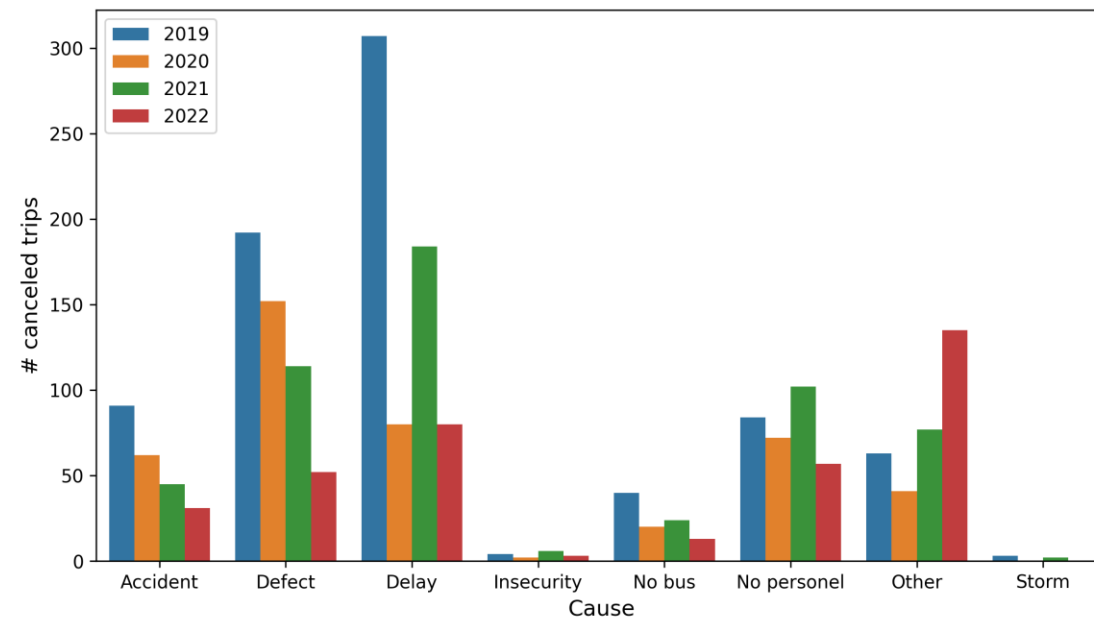
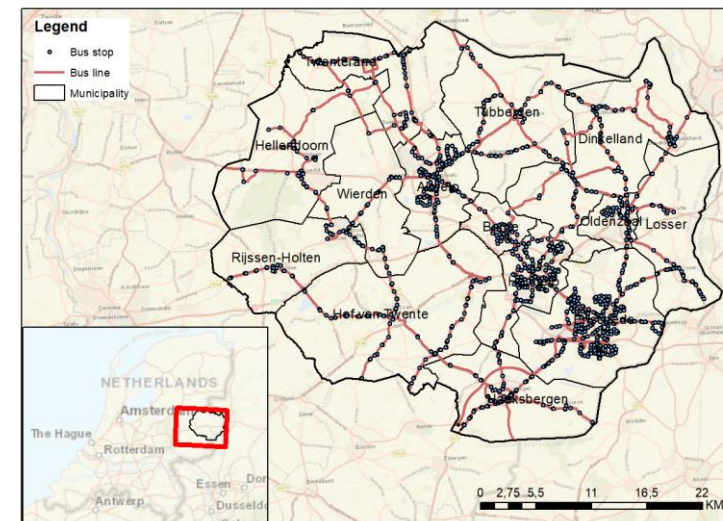
- ⦿ Disruptions are inevitable for public transport
- ⦿ Sources:
  - ⦿ Weather
  - ⦿ Road works
  - ⦿ Technical failures
  - ⦿ Events, etc.
- ⦿ Potential consequences:
  - ⦿ Direct: rescheduling, trip cancelations, delays, punctuality fines
  - ⦿ Indirect: unpleasant travel experience, revenue loss, company's image



# DISRUPTIONS IN PUBLIC TRANSPORT

Twente network, the Netherlands

- Around 800 bus trips have been cancelled annually in the Twente bus network
- Primary/Secondary reasons:
  - Delays
  - Accidents
  - Vehicle defects
  - Shortage of drivers or vehicles
- Bus operation remains inflexible when facing such disruptions





# WEATHER AND BUS RIDERSHIP

Impacts of extreme weather conditions

- Previous studies: weather influences travel mode choice behavior.
- In the Netherlands – frequent modal shifts between public transport (buses) and cycling
- Weather disruptions often result in **crowded buses**. In some cases the crowd exceeds the **vehicles' maximum capacity**



# OPTIMAL BUS REASSIGNMENT

## Current state-of-practice

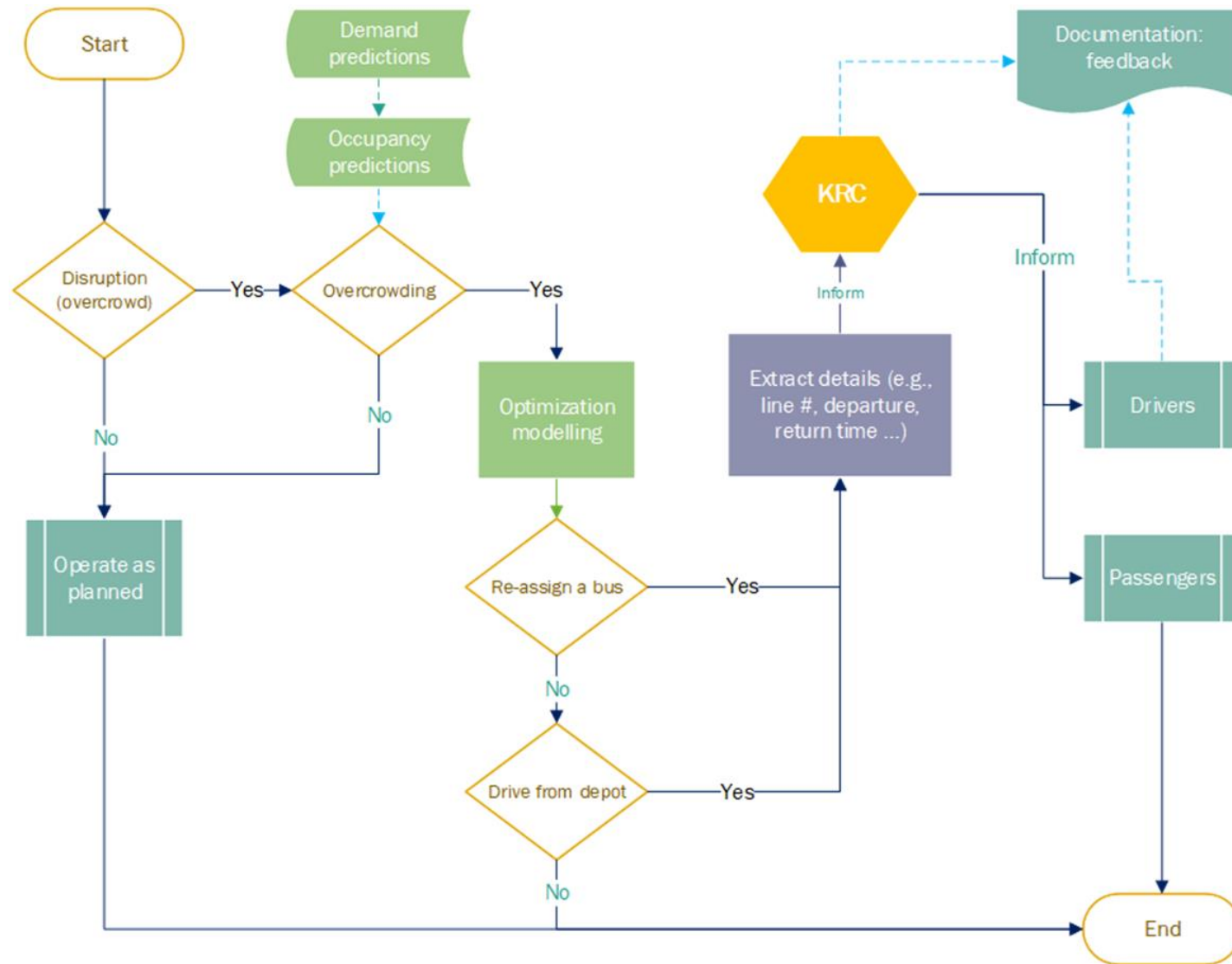
- ◉ Run additional buses from the depot
- ◉ Disadvantages:
  - ◉ Require reserved capacity (drivers and vehicles)
  - ◉ Additional operating costs for the company

## Alternative solution

- ◉ Bus reassignment from low-demand lines to overcrowded lines
- ◉ Advantages:
  - ◉ Efficient capacity allocation
  - ◉ Low cost for operators



# REASSIGNMENT FRAMEWORK



# PROBLEM FORMULATION

## Problem Formulation

Minimize waiting time of stranded passengers at bus stops under disrupted conditions

- Two-folded problem:
  - More passengers will be served with reassignment to overcrowded lines
  - Trip cancelation will cause discomfort for people whose bus got canceled.

$$\begin{aligned} \min f(x, y) = & \sum_{(i,j) \in L} \sum_{s \in S_j} \zeta_s^j \cdot w_s^j \cdot x_{i,j} + \sum_{(i,j) \in L} \sum_{s \in S_j} 3\zeta_s^j \cdot w_s^j \cdot (1 - x_{i,j}) \\ & + \sum_{(i,j) \in L} \sum_{s \in S_i} 2\vartheta_s^i \cdot w_s^i \cdot x_{i,j} + \sum_{(i,j) \in L} \sum_{k_i \in F_i} \sum_{s \in S_{k_i}} 2\vartheta_s^{k_i} \cdot w_s^{k_i} \cdot y_{k_i,j} \end{aligned}$$

Subject to:

$$\begin{aligned} d_i + \delta_{i,j} &\leq d_{f_j}, \forall (i, j) \in L \\ -(d_i + \delta_{i,j}) &\leq -d_{p_j}, \forall (i, j) \in L \\ d_i + \delta_{i,j} &\leq d_j + T, \forall (i, j) \in L \\ -(d_i + \delta_{i,j}) &\leq -(d_j - T), \forall (i, j) \in L \\ \sum_{i \in L} x_{i,j} &\leq 1, \forall i \in T^r \\ \sum_{j \in L} x_{i,j} &\leq 1, \forall j \in T^a \\ d_i + (\delta_{i,j} + \lambda_j + \delta_{j,k_i}) x_{i,j} - M y_{k_i,j} &\leq d_{k_i}, \forall (i, j) \in L, \forall k_i \in F_i \\ \sum_{k_i \in F_i} y_{k_i,j} &\leq 2, \forall (i, j) \in L \\ x_{i,j} &\leq y_{k_i,j}, \forall (i, j) \in L, \forall k_i \in F_i \\ \delta_{i,j} &\leq \alpha, \forall (i, j) \in L \\ \delta_{j,k_i} &\leq \alpha, \forall k_i \in F_i \\ x_{i,j} &\in \{0, 1\}, \forall (i, j) \in L \\ y_{k_i,j} &\in \{0, 1\}, \forall k_i \in F_i \end{aligned}$$



# EXPERIMENT SETUP

## Input data

Smart-card

- In-vehicle occupancy data
- 2019 and September 2022

Timetable

- Departure, arrival, direction, vehicle number

Bus network

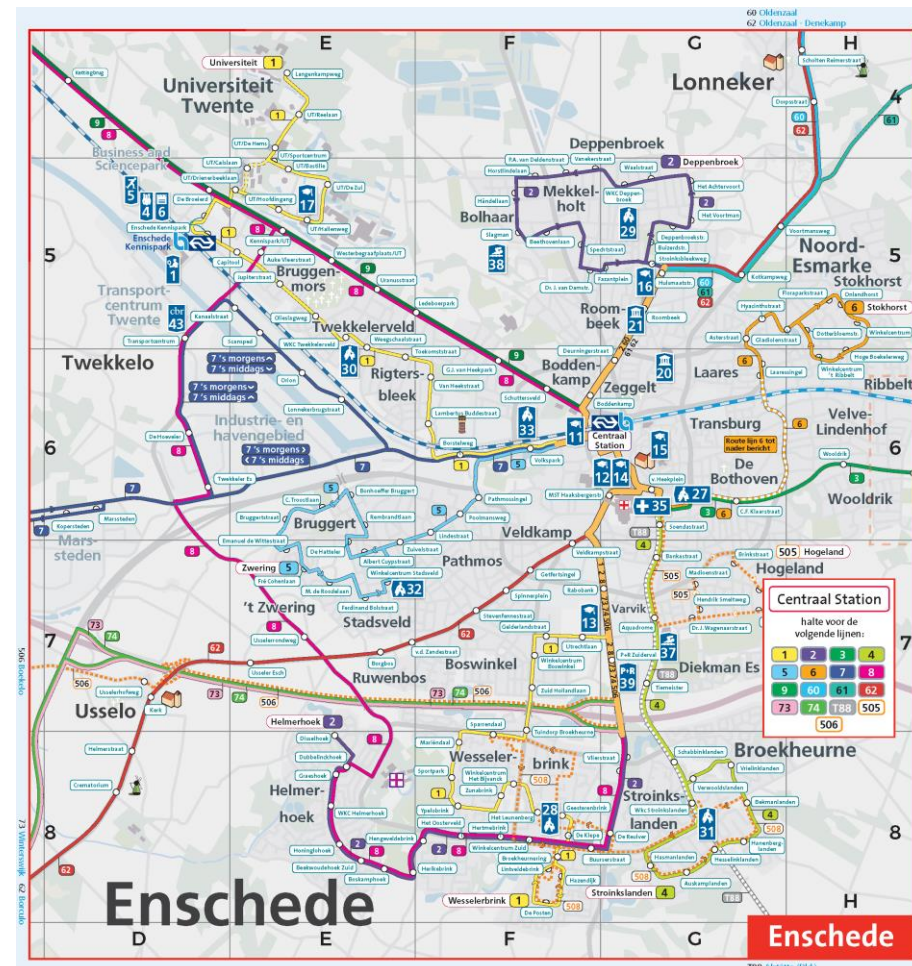
- Directed graph  $G=(N,A)$
- Nodes= stops, edges= segments

Deadhead time

- GoogleMaps API (distance matrix)

Weather

- KNMI (historical data)
- Buienalarm (weather warning)

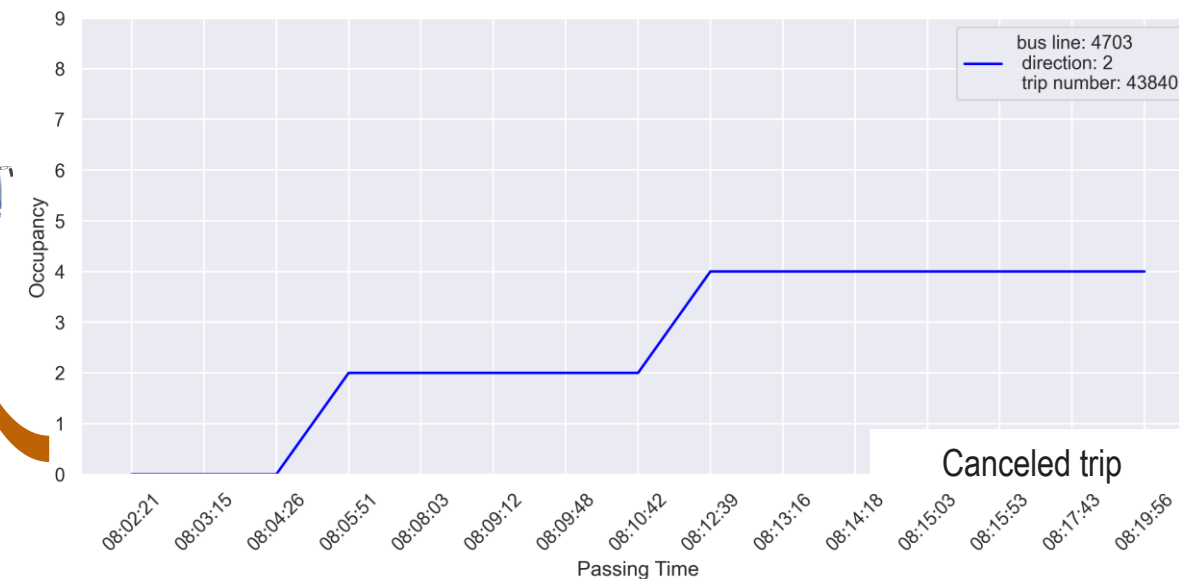
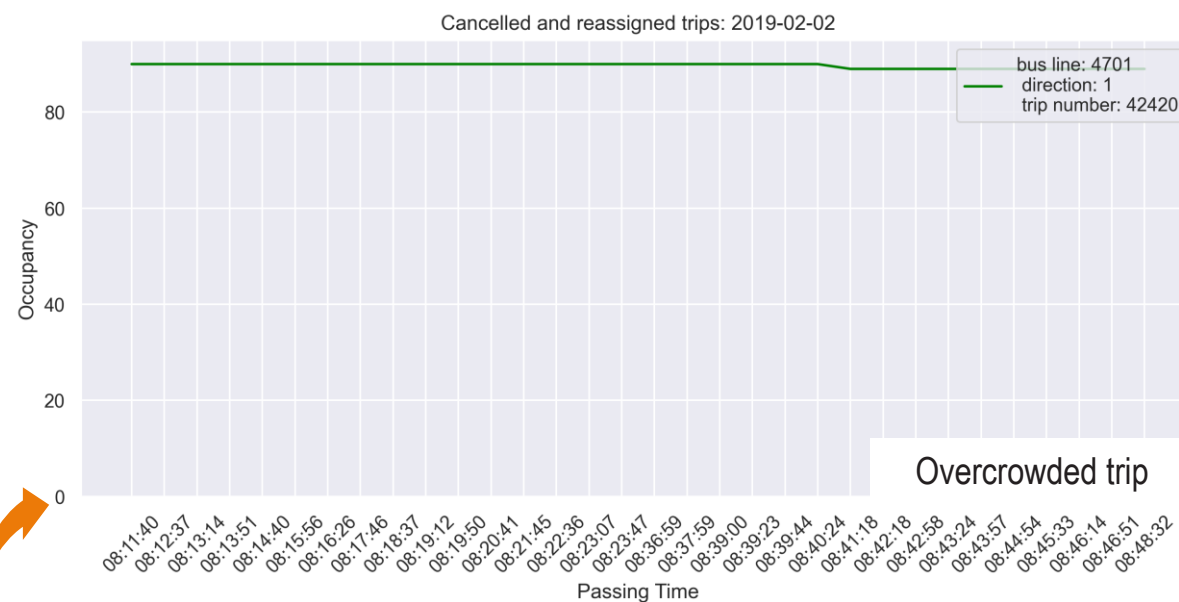




# EXPERIMENT RESULTS

Overcrowding cases with bus reassignment

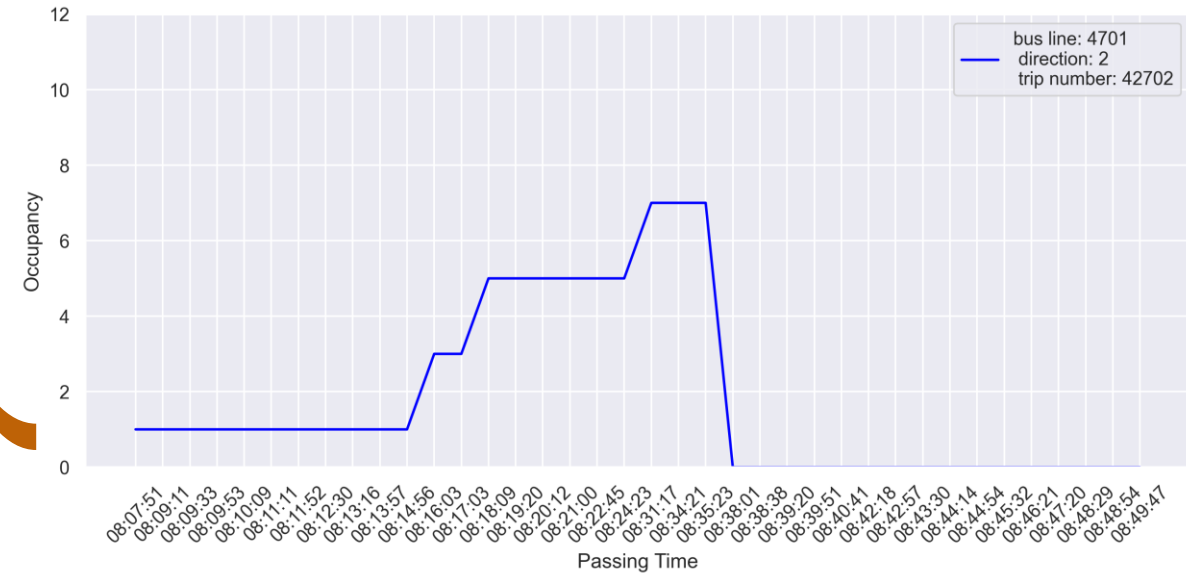
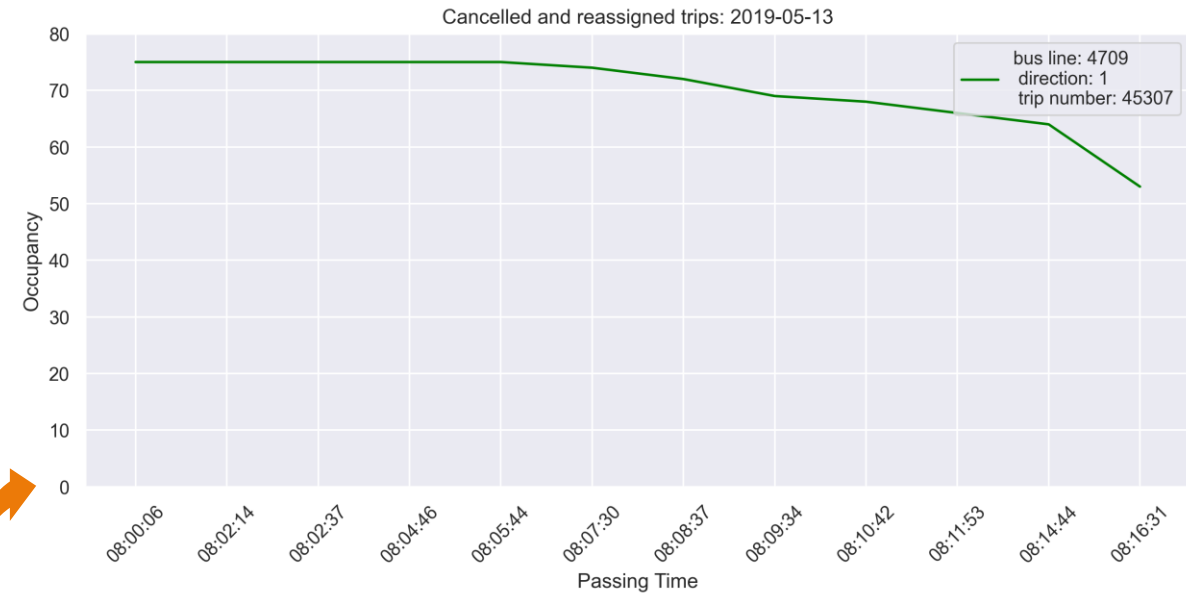
- Bus line 1: around 85 people boarded during the morning peak → no more passengers picked up
- Bus line 3: max 4 people in the vehicle throughout the entire trip
- So, the bus from line 3 can be assigned to line 1 without significant negative impacts on passengers in line 3



# EXPERIMENT RESULTS

Overcrowding cases with bus reassignment

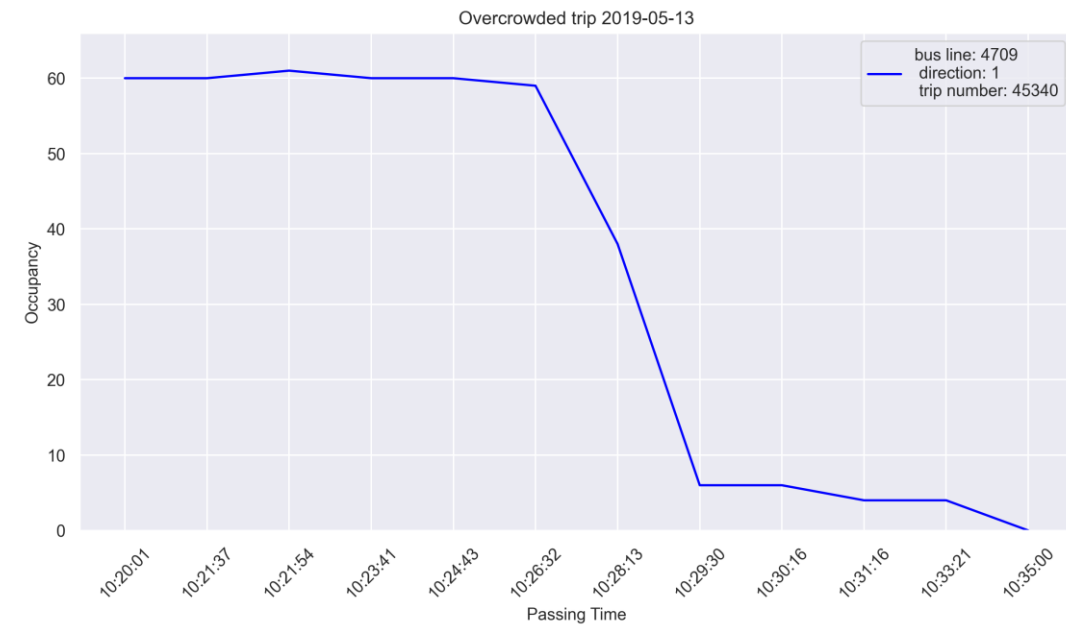
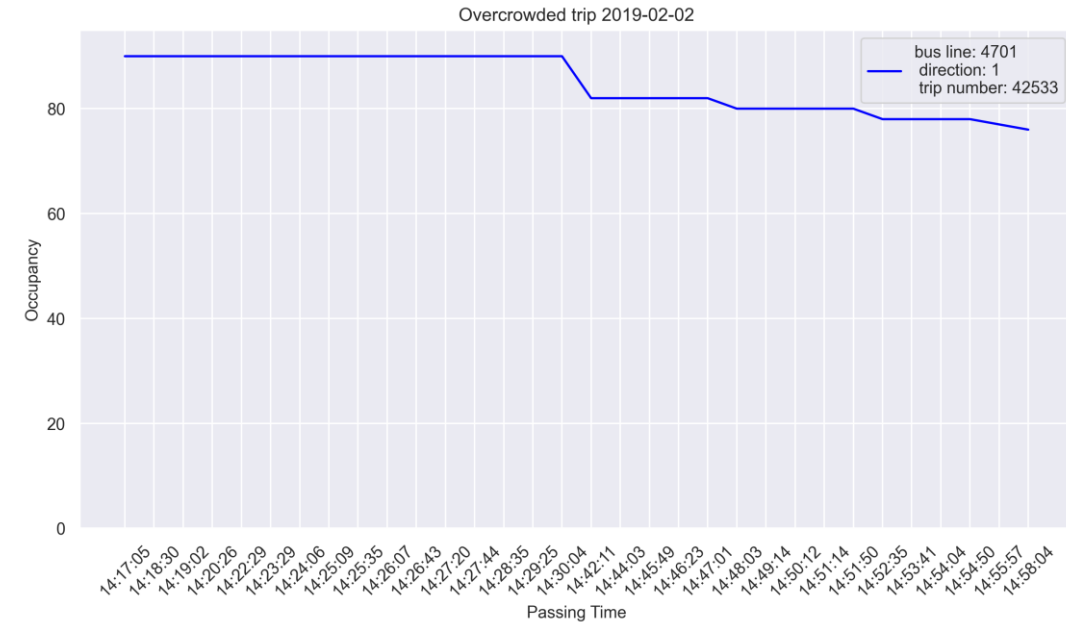
- Bus line 9: around 75 people boarded during the morning peak
  - Bus line 1: max 7 people in the vehicle for a few segments
- So, the bus from line 1 can be assigned to line 9 without significant negative impacts on passengers in line 1



# EXPERIMENT RESULTS

Overcrowding cases without bus reassignment

- Bus line 1: around 85 people boarded the bus in the afternoon → no more passengers picked up
- Bus line 9: around 60 people boarded the bus
- In Both cases, no other trips could be canceled to reassign their buses.



# CONCLUSIONS AND FUTURE RESEARCH

1

Efficient allocation of existing capacity under disrupted conditions

1

Test the model for other disruptions, e.g., large events, accidents, drivers' sickness

2

Solve overcrowding issues, as well as the shortage of bus drivers

2

Implement the model in a network with higher passenger demand

3

Reduce reserved capacity to a minimum level

3

Upgrade to multi-objective optimization (waiting time, operating cost)







Q&A



# THANKS FOR YOUR ATTENTION!

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